

Job Profile and Employee Specification

| Job title: | Academy Administrator | |
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| Responsible to: | Academy Operations Manager | |
| Location: | The Training Ground in the New Malden area | |
| Hours: | Monday, Tuesday, Thursday & Friday: 9.30am – 17.30pm. | |
| nours. | Saturday: 8am – 13.30pm (33.5hours per week) | |
| Salary: | £18,000 | |
| | To provide administrative support to all Heads of Departments and report into | |
| Job purpose: | Academy Operations Manager. The Academy Administrator will work closely with all | |
| Job purpose. | academy staff to ensure the department runs effectively, maintaining a high level of | |
| | communication with all staff, players and parents. | |

| | Tasks and responsibilities | | | |
|----------------|---|--|--|--|
| | Games Programme | | | |
| 1 | Communicating both internally and externally regarding matchday logistics. | | | |
| 2 | Arranging referees, catering provisions and security staff for match days and events. | | | |
| 3 | Arranging coach travel for away fixtures (lead by Academy Operations Manager). | | | |
| 4 | Inputting and supporting department lead in keeping academy fixture details live on relevant platforms. | | | |
| Academy Events | | | | |
| 1 | Communicating with all staff, players & parents relating to Academy event details (venue, date, time, | | | |
| | agenda, minutes e.t.c.) | | | |
| 2 | Support the organising of all events, including but not limited to tours and tournaments, for all age | | | |
| | groups throughout the season. | | | |
| 3 | Keeping a record of player details, payments, consents, and any other information required of the event | | | |
| _ | (i.e. tours and tournaments). | | | |
| 4 | Create and share information packs containing all relevant event details with relevant staff, parents & | | | |
| _ | players. | | | |
| 5 | Providing operational support around visitor and guest lists. | | | |
| 6 | Inputting and supporting department lead in keeping academy event details live on relevant platforms. | | | |
| | Kit & Equipment | | | |
| 1 | Assist in the order and management of all player/staff kit, equipment, and necessary office supplies. | | | |
| 2 | Lead on both player and staff kit distribution and maintain up to date kit audit. | | | |
| | Player Registrations & Records | | | |
| 1 | Lead on all trialist and player registration processes ensuring the correct Football League paperwork is submitted. | | | |
| 2 | Uploading official EFL registration paperwork using the EFL portal and saving copies in the relevant | | | |
| | player's file. | | | |
| 3 | Inputting relevant data collected onto internal databases | | | |
| 4 | Support the club secretary in completing the scholarship registration paperwork, and any other duties as | | | |
| | required by the club. | | | |
| | Meetings | | | |
| 1 | Attending relevant Academy Management meetings & ensure all minutes are recorded and actions circulated. | | | |
| | Finance | | | |
| 1 | Raising purchase order numbers and completing relevant accounting documentation | | | |
| 2 | Processing credit card payments and completing relevant accounting documentation | | | |
| 3 | Processing all non-salaried staff time sheets and invoices | | | |
| | AEC Wimbledon Academy | | | |



| | General | | |
|---|--|--|--|
| 1 | Support the Operations Manager including DBS compliance and safer recruitment activities and Head of | | |
| | Education in Welfare duties and on occasions fulfil these roles in their absence. | | |
| 2 | Requesting staff and players tickets to 1 st team fixtures | | |
| 3 | Maintaining all staff and player files on the server, including onboarding processes | | |
| 4 | Ensure all staff and player databases are kept updated, in liaison with necessary Head of Department | | |
| 5 | Being 1 st point of contact for all parents and associates | | |
| | Support with administrative duties regarding annual leave tracking process | | |
| 6 | Answering calls and emails that come through to the generic number / address | | |

| Qualifications / Experience | Capabilities |
|---|---|
| Educated to GCSE level or equivalent, including Maths and English Office or computer skills qualification or relevant experience Experience of using the PMA system is desirable Experience of working within a professional sporting environment is desirable | Excellent communication, manner & people skills Computer literate A self-starter, motivated & hard working Organised & able to use his or her initiative Professional & diligent Able to work well within a team Open minded and willing to learn |